



Resort Reservation Policies & Fees

Rooms

The minimum age required to rent a guest room is 21 years old. All guests must provide a debit/credit card or pay room, tax and resort fee upon check-in.

Additional Adults

There is a charge for additional adults in a room equal to \$50 per room per night plus taxes per third and fourth adult except Grand Kiva Suite. The extra adult fee in those rooms start at 5ppl.

Children

Children 17 and under will not be charged an additional occupancy charge.

Rollaway Beds

Requests for rollaway beds will be honored based upon availability. Please make your request for a rollaway bed upon confirming your reservation. Please note, some of our room types cannot accommodate rollaway beds.

Cribs

Requests for Pack N' Play cribs will be honored based on availability. Please make your request for a Pack N' Play crib upon confirming your reservation.

Smoking Policy

All guest rooms are non-smoking. Smoking in guest rooms may result in a non-refundable charge of \$350 per stay.

Pet Policy

Gateway Canyons Resort allows dogs in all room categories. A maximum of two dogs per room is acceptable. There is a \$100 pet fee per stay.

Resort Fee

Gateway Canyons Resort has a Resort Fee equal to 18% of room rate, including additional person charges and is subject to state and local sales tax and fees, which are currently 10.52% and subject to change.

Resort Fee Includes:

Please note that some items included in the resort fee are subject to scheduling, seasonality and certain hours of operation.

Please check the resort schedule upon arrival.

- Admission to the Gateway Canyons Auto Museum
- 2-hour cruiser bicycle rentals from the Adventure Center
- Youth outdoor games
- Fitness Classes – **See resort schedule upon arrival**
- Summer Special Events
- Paradox Game Room
- Disc Golf Course
- Customary resort amenities (parking, Wi-Fi, fitness center, pool)

Advance Reservations

Advance reservations for guest rooms, dining, spa & adventure activities are strongly recommended.

Deposit, Cancellation & Early Departure Policies

At the time of booking, we will require a deposit equal to one (1) night's room rate, taxes and fees. Room reservations cancelled greater than 14 days prior to your arrival date will be cancelled and a full refund of deposits paid. Reservations canceled within 14 days prior to arrival will be cancelled and charged a cancellation fee equal to one (1) night's room rate, taxes and fees. Reservations during special events or with special rates or promotions may be subject to different cancellation and deposit policies. Please check with resort for details. If a guest departs earlier than the originally scheduled departure day, the guest will be responsible for an early departure fee equal to one (1) night's room rate, taxes and fees per room night cancelled.

Package Features

Packages do not include alcoholic beverages unless stated. All package components (spa services, adventure activities, dining, etc.) should be reserved at the time of booking to ensure availability. No refunds will be offered for unused package components.

Check-In & Check-Out Policies**Check-In:**

Check-in time is 4:00pm. Early check-in may be honored based on availability.

Check-Out:

Check-out time is 11:00am. Late check-outs may be honored based on availability.

Taxes

Room rates are subject to state and local sales tax and fees, which are currently 10.52% and subject to change.