



RESORT RESERVATION POLICIES & FEES

ROOMS

The minimum age required to rent a guest room is 21 years old.

All guests must provide a debit/credit card or pay room, tax and resort fee upon check in.

ADDITIONAL ADULTS

There is a charge for additional adults in a room equal to \$50.00 per room per night plus taxes per third and fourth adult except Grand Kiva Suite, the extra adult fee in those rooms start at 5ppl.

CHILDREN

Children 17 and under will not be charged an additional occupancy charge.

ROLLAWAY BEDS

Requests for rollaway beds will be honored based upon availability. Please make your request for a rollaway bed upon confirming your reservation. Please note, some of our room types cannot accommodate rollaway beds.

CRIBS

Requests for Pack N' Play cribs will be honored based on availability. Please make your request for a Pack N' Play crib upon confirming your reservation.

SMOKING POLICY

All guestrooms are non-smoking. Smoking in guestrooms may result in a non-refundable charge of \$350 per stay.

PET POLICY

Gateway Canyons Resort allows dogs in all room categories. A maximum of two dogs per room is acceptable. There is no extra charge for dogs however in the event there is extraordinary cleaning or damage caused, guests will be held responsible. We will ask our guests to sign a waiver at check in to acknowledge the understanding of our policy.

RESORT FEE

Gateway Canyons Resort has a Resort Fee equal to 15% of room rate including additional person charges and is subject to state and local sales tax and fees, which are currently 10.52%, and subject to change.

Resort Fee Includes:

Please note that some items included in the resort fee are subject to scheduling, seasonality and certain hours of operation. **Please check the resort schedule upon arrival.**

Admission to the Gateway Canyons Auto Museum

4-hour cruiser bicycle rentals from the Adventure Center

Admission to daily screening in the Curiosity HD Theater

Curator of Curiosity Public Programs

Fitness Classes **see resort schedule upon arrival**

Weekend Special Events

Children's Interactive Amenity provided at turndown

Chocolate treat provided at turndown

Lobby refreshments

Paradox Game Room

Disc Golf Course

Customary resort amenities (parking, Wi-Fi, fitness center, spa facilities, pool, business center)

ADVANCE RESERVATIONS

Advanced reservations for guest rooms, dining, spa & adventure activities are strongly recommended.

DEPOSIT, CANCELLATION & EARLY DEPARTURE POLICY

At the time of booking, we will require a deposit equal to one (1) night's room rate, taxes and fees. Room reservations cancelled greater than 14 days prior to your arrival date will be cancelled and a full refund of deposits paid. Reservations canceled within 14 days prior to arrival will be cancelled and charged a cancellation fee equal to one (1) night's room rate, taxes and fees. Reservations during special events or with special rates or promotion may be subject to different cancellation and deposit policies. Please check with resort for details. If a guest departs earlier than the originally scheduled departure day, the guest will be responsible for an early departure fee equal to one (1) night's room rate, taxes and fees per room night cancelled.

PACKAGE FEATURES

Packages do not include alcoholic beverages unless stated. All package components (spa services, adventure activities, dining, etc.) should be reserved at the time of booking to ensure availability. No refunds will be offered for unused package components.

CHECK-IN & CHECK-OUT POLICIES

CHECK-IN:

Check-in time is 4:00pm. Early check-in may be honored based on availability.

CHECK-OUT:

Check-out time is 11:00am. Late checkouts may be honored based on availability.

TAXES

Room rates are subject to state and local sales tax and fees, which are currently 10.52%, and subject to change.